This first image is of the void viewed from inside the house and is therefore on the left of the window. The line of insulation slopes then rapidly falls away at a steep angle. The void painfully obvious and that image taken immediately the void was discovered.



This second image is of the void viewed from inside the house and is therefore on the right of the window. The line of insulation falls away at a steep angle about 200mm from the end. The void is variable obviously but at the deepest point 640mm from the top edge of the brick. Image taken immediately the void was discovered. Not acceptable especially as I was at the time carefully fitting a new uPVC window with B rated frames and K glass (fully compliant).

